



**BENDURA BANK**  
BENDURA BANK AG · LIECHTENSTEIN

## **Declaration on Information Obligations (Privacy Policy)**

The protection of your personal data is very important to us. Therefore, we process your data exclusively on the basis of legal regulations (GDPR, DSG).

In this privacy policy, we inform you about the most important aspects of the processing of your personal data collected in the context of the use of our website, mobile apps or other online applications. In addition, some precautions are taken to ensure the confidentiality of the transmitted data and to protect your privacy.

This privacy policy applies to the website of BENDURA BANK AG. We reserve the right to change this privacy policy without prior notice, in order to adapt it to changing legal situations or in case of changes in our services or data processing. Changes come into effect after publication on our website. Individual pages may contain links to other providers within and outside the BENDURA Group, which are not covered by the privacy policy. We assume no liability for this content.

### **Contact us**

If you contact us using the form on our website or by e-mail, the data you provide will be processed by us for the purpose of handling your request and in case of follow-up questions.

We collect, process and use personal data on our website to provide you with even better products and services, to further align our business processes with our customers and to ensure efficient access to product information and online banking applications.

### **Web analysis, targeting and cookies**

Cookies are used on our website. These are small text files that are stored on the browser of your device. They do not cause any harm, but serve to make it easier for you to use the pages and to make them more personalized.

Some cookies remain stored on your device until you delete them. They allow us to recognize your browser the next time you visit. These include, for example, cookies that are necessary from the technical point of view for the functioning of our website or offer a service or option requested by you, for example, a cookie that “remembers” your personal preferences, such as your chosen language, etc.

Our bank strives to constantly improve the website. For this purpose, we use cookies for website and performance analysis, namely cookies, which provide us with overall statistics on the number of visitors, pages visited, etc. Our website uses features of the web analytics service Google Analytics [Google Inc., 1600 Amphitheater Parkway, Mountain View, CA 94043 USA; The data will be transferred to a non-European third country]. Google Analytics collects and analyzes the information transmitted by your browser when you visit our website. Data may also be transferred to the provider’s server and stored there. Our service provider is not able to identify you or establish a connection to your person. As a result, we receive statistical evaluations, which we use to check the needs-based design of our



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website. We entered into a data processing contract with the provider and ensured that it is fully obligated to adhere to the data protection regulations.

Additionally, when visiting some of our sites, targeting service providers may store temporary cookies on your PC's hard drive or on your mobile device, which are automatically deleted after a specific amount of time. These cookies contain a machine-generated alphanumeric identifier that does not allow you to identify yourself or the IP address of your computer. You can prevent the use of the targeting cookies by setting up your browser so that no cookies are stored.

With the help of the aforementioned cookies, anonymized data are usually collected, enabling an analysis of the use of our website.

#### **Control of cookies**

As described above, you can use cookies to fully exploit the functionality of our website. If cookies are used for web analytics, tracking, etc., you will be asked expressly to **opt in** before installation.

Our website can also be viewed without cookies. However, if you do not allow or disable cookies, the functionality of our website may be limited. If you do not want cookies to be used, you can set up your browser to notify you about setting cookies and allow them only on a case-by-case basis. In addition, you can set your web browser to automatically disable cookies. Please note that most browsers offer different ways to protect your privacy. The instructions for managing cookies on your browser can usually be found under the help function of the browser or in the operating instructions of your smartphone.

#### **Integration of third-party services and content as well as the use of plugins**

It is possible that third-party content is integrated into our websites, for example Twitter, Facebook, YouTube videos, maps from Google-Maps or images from other websites (external embedded components or plugins/widgets). This always requires the providers of this content to use the user's IP address, since no content can be sent to the user's browser without the IP address. By clicking on the respective icon, you agree to the communication with the respective platform and the transmission of information to the respective service provider. We have no control over the amount of data the social network collects using the button. To the best of our knowledge, the integration of plugins only gives the social network the user's IP address and the information that a user has accessed the corresponding online page (URL of the respective website). After using the function, the responsibility for further data processing lies with the respective company. Please find out about the corresponding use of your data by consulting the privacy policy of the selected service provider.

#### **Data storage**

Please note that when visiting our website, the website operator stores the subscriber's IP data. Under certain circumstances, personal information such as the name and address of the website visitor may also be collected (via corresponding input masks).



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We collect, use and process personal data necessary for the performance of the contract or in the framework of business initiation or on the basis of your express consent, which can also be granted electronically (e.g. if prospectuses are requested). Once consent has been given, it may be revoked at any time with effect for the future. Personal data that have been shared with us through our website will only be stored until the purpose for which they were entrusted to us is fulfilled. In the case of a contract, all data from the contractual relationship are stored until the expiry of the statutory retention periods.

The information collected on this website will be forwarded to the appropriate unit within the bank upon your submission. Banking secrecy and confidentiality of the data are preserved. The data will not be disclosed to third parties unless this is necessary, for example, for prospectus requests (e.g. sending brochures by a service provider). Personal data will only be used in accordance with the purpose stated on the page of our website on which the data was collected. Pages on which we collect personal data are usually marked by the encryption symbol built into your browser. By using state-of-the-art security software and certified coding and encryption procedures, our IT infrastructure meets international security standards. In addition, our bank has taken further, extensive security measures and technical and organizational measures to protect your data against loss, unauthorized access or misuse in accordance with the latest state-of-the-art for Internet access to accounts and custody accounts.

Regardless of the measures taken to protect your data, privacy and confidentiality of data processing may be limited by universally accessible media. When using the Internet as a transmission medium by means of a computer, mobile phone or other device, it cannot be ruled out that third parties gain access to your data and thus draw conclusions about any existing business relationships or personal data is sent to third countries without our involvement.

We also point out that particularly sensitive information and data, in particular personal or account data, should only be sent via secure communication channels. The input and/or transmission of personal or business data within the framework of our website or other digital services is voluntary, in the knowledge of the associated risks, and under waiver of corresponding guarantees. We fully reject any liability for direct or indirect damages arising in connection with the use of our website and the digital services or their content.

### **Your rights**

In principle, you have the rights to information, rectification, deletion, restriction, data portability, revocation and objection, as well as a right to lodge a complaint with data protection authorities. For details about your rights and further information in addition to this web-specific privacy policy, please refer to the **Privacy Policy in accordance with the EU General Data Protection Regulation** <https://www.bendura.li/home/datenschutz/>



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If you believe that the processing of your data violates data protection law or if you want more information about your data protection claims, you can reach us under the following contacts:

by e-mail

[info@bendura.li](mailto:info@bendura.li)

by fax

00423 265 56 24

by mail

BENDURA BANK AG  
Marketing Department  
Schaaner Strasse 27  
LI-9487 Gamprin-Bendern

Contact details of the  
Data Protection Officer:

SCHEUCHER Rechtsanwalt GmbH  
Hietzinger Hauptstrasse 145 / 5  
1130 Vienna  
AUSTRIA